Electronic Acknowledgement Receipt					
<b>EFS ID:</b> 9700564					
Application Number:	09876788				
International Application Number:					
Confirmation Number:	9002				
Title of Invention:	METHOD AND SYSTEM FOR PROVIDING ELECTRONIC USER ASSISTANCE  Ronald A. Linyard  65132  Robert C. Kowert/Dena Poudrier				
First Named Inventor/Applicant Name:					
Customer Number:					
Filer:					
Filer Authorized By:	Robert C. Kowert				
Attorney Docket Number:	6067-16203				
Receipt Date:	21-MAR-2011				
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Time Stamp:	15:26:50				
Application Type:	Utility under 35 USC 111(a)				
Payment information:					

## Payment information

Submitted with Payment	no

# File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	1 Request for Certificate of Correction	B179-US-GI-032111.pdf	70729	no	2
			3d6c6c6cdd8fadff20fa82b62299ca521d8d 1a40		

### Warnings:

Information:

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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

#### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.